

Service Details

As 5-19-2009

All services not available in all areas. ETC Customer Value Packages apply to residential service only. Charges do not include FCC or regulatory charges or federal, state and local taxes. Credit check required for new customers. To receive special discount pricing, 2 year service agreement required. If customer subscribes to services with a 1 or 2 year agreement and terminates before the period ends, an early cancellation fee of \$120 (one year) or \$240 (two year) will apply. Cancellation fee will reduce by \$10 per month for length of contract. Equipment deposit may be required.

PPV, VOD offer applies only to \$3.99 movies or movies of a lesser value. PPV movies, VOD movies, and long distance will not be printed on the bill; call detail is available for \$2 per month. Customer may choose up to 5 approved available calling features with voice mail being one of the choices. Customer may also choose no calling feature(s).

ETC Internet Service is subject to Terms of Service. The ETC Standard Broadband Internet package is 3Mb Down/512K up. Service availability and actual speeds depend on customer location. All speeds are not available in all areas. Broadband Internet access may require the purchase of a router/modem; router/modem provided by ETC for special promotions only. Customer may be billed a \$50 router/modem charge if they receive a special on Broadband and change to a lower plan before a 1 year billing period is completed. Specials with free installation include one jack and one inside wire. Regular installation rates apply on non-specials.

Specials with cable include equipment for one location. Additional cable equipment for more locations may require additional charges. Upgrades into package specials are allowed when adding a core service such as Telephone, Broadband Internet or Basic Cable TV. Customers who have received special pricing on any Value package are not eligible for special pricing on "Customer Value Packages" unless adding a core service.

*Unlimited Nationwide considers anything over 3000 minutes to be non-typical residential use. Nationwide overages over 3000 minutes will be billed at .07 per minute. Nationwide calling applies to calls made within the continental United States. Monthly long distance minutes apply only to calls made from the telephone number you select for your package and cannot be combined with any other telephone numbers or additional telephone lines, whether in the home or elsewhere. Long Distance minutes exceeding the monthly package allotment will be billed at 7¢ per minute.

Promotions and plan or service details subject to change and termination. Other restrictions may apply. All prices subject to change.